



News Release

April 28, 2021
Release Number: 4512

MEDIA CONTACT

Kelsey Barlow, Public Information Officer
Phone: (843) 202-6090/Fax: (843) 958-4004
Email: kbarlow@charlestoncounty.org

Charleston County Consolidated 9-1-1 Center Hosts Open Interviews for Telecommunicators

Charleston County Consolidated Dispatch is holding open interviews to help fill 33 vacant telecommunicator positions. Interviews will be held on **Friday, May 7 from 9 a.m. to 5 p.m.** at the Public Services Building located at 4045 Bridge View Drive, North Charleston, SC 29405. Applicants should be prepared to fill out an application and complete a typing test prior to the interview (computer will be supplied).

Applicants must:

- Be 18 or older.
- Be willing to work 12 hour shifts which could include nights, weekends and holidays.
- Be prepared to stay in the event of an emergency like a hurricane.
- Be a US citizen, permanent resident, or possess an Employment Authorization Document (EAD).
- Have no felony convictions; misdemeanors will be evaluated on a case-by-case basis.
- Demonstrate the ability to type a minimum of 35 words per minute (WPM) or 10,500 key strokes per hour (KPH) and complete computer aptitude test and applicant performance assessment.
- Pass a background investigation which will include driving record, employment history, employment, education, and training verification, illegal conduct (drug use, etc.), reference check and polygraph examination.
- Pass a pre-employment physical and psychological evaluation including a drug test. No marijuana use within the last year, and no other drug use within the last three years.
- Be able to successfully complete Level IV CJIS Security Awareness Training within 6 months of date of hire and maintain the certification.

Salary information:

Telecommunicator (trainee): \$16.23-\$17.41/hour
Telecommunicator (experienced): \$17.41 - \$27.03/hour
Telecommunicator (administrative): \$13.34 - \$22.95/hour

This week, Charleston County Telecommunicators attended a conference about stress management with the 911 Training Institute. Experts from the 911 Training Institute help equip telecommunicators with science-driven training in order to help them optimize self-care, peer support and home life balance. This training specifically focused on stress management tools such as breathing techniques and good sleep habits.

“Charleston County truly cares about and supports our telecommunicators,” said 911 Director Jim Lake. “Our telecommunicators are the lifeline for this community and our first responders and play an integral role in keeping people safe. That is why we make it a priority to bring in the 911 Training Institute every few years to help staff manage the day to day pressures of the job. We hope this hiring event will help fill some of our openings so that we can cut down on overtime and avoid burnout while maintaining a level of excellent service to our community.”

For information on Charleston County Government news and services, the public can:

- Visit our website: www.charlestoncounty.org



- Prepared by the Public Information Office-