



News Release

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MEDIA CONTACT

Kelsey Barlow, Public Information Officer
Phone: (843) 202-6090/Fax: (843) 958-4004
Email: kbarlow@charlestoncounty.org

Consolidated 911 Center Begins Re-Accreditation Process with CALEA

Public invited to comment to assessment team

A team of assessors from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) will begin the re-accreditation process of the Charleston County Consolidated 9-1-1 Center on Tuesday, July 6, 2021. This process includes examining all aspects of the Center's policy and procedures, management, operations and support services. As part of the assessment, we invite members of the community, elected officials and agency personnel to provide comments to the assessment team via telephone or in writing. The community may call **(843) 202-6099 on Wednesday, July 7, 2021 from 9:00 a.m. to 11:00 a.m.** Please note that telephone comments are limited to a 10-minute time frame. Individuals can also send hard-copies of their comments via mail to **Commission on Accreditation for Law Enforcement, Inc. (CALEA®), 13575 Heathcote Boulevard, Suite 320 Gainesville, Virginia 20155.**

Through this assessment, CALEA will determine if the Consolidated 9-1-1 Center will maintain its status as an internationally accredited Law Enforcement Communications Center. Accreditation lasts for four years, and includes submitting annual reports and participating in annual remote web-based assessments attesting continued compliance with the 207 standards. Our Consolidated 9-1-1 Center has been CALEA accredited since November of 2014. Obtaining and maintaining this accreditation demonstrates the communication center's high professional standards in providing professional law enforcement services.

"We look forward to the public's input and feedback about their Consolidated 9-1-1 Center," said Director Jim Lake. "This is an opportunity for us to build on the positive and identify areas that may need improvement."

Individuals can find the standards for CALEA accreditation for review at <https://www.calea.org/standards-titles>. For more information regarding CALEA, you can also call (703) 352-4225, email calea@calea.org or write to 13575 Heathcote Boulevard, Suite 320, Gainesville, Virginia 20155.

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