

## **Charleston County News Release**

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## 9-1-1 Dispatchers Moved Into New Building Today, Successfully Taking Emergency Phone Calls

<u>Charleston County Consolidated 9-1-1 Center</u> staff successfully moved this morning from the Charleston County Public Services Building on Bridge View Drive in North Charleston to the recently completed <u>Consolidated 9-1-1 Center and Emergency Operations Center</u> located at 8500 Palmetto Commerce Parkway in North Charleston.

The new, 38,000-square-foot facility is now home to the County's <u>Consolidated 9-1-1 Center</u> and <u>Emergency Management Department</u>.

"The 9-1-1 Center had a successful transition when we began taking calls at approximately 7:30 a.m. this morning. We have been ahead of schedule so far today and will continue to bring additional systems on-line throughout the remainder of the day," said Jim Lake, <a href="Charleston County Consolidated 9-1-1 Center">Center Director</a>.

According to Lake, the Center had processed 520 calls for service as of 1:05 p.m. today.

The <u>new location</u> also comes with a new phone number. Always dial 9-1-1 to save a life, stop a crime or report a fire. But calls that are not an emergency can be directed to (843) 743-7200.

The <u>Charleston County Consolidated 9-1-1 Center</u> provides emergency dispatch service for the following agencies:

- Awendaw Fire Department
- Charleston County Sheriff's Office
- Charleston County EMS
- Charleston County Volunteer Fire and Rescue Squad
- City of Charleston Fire Department
- Dewees Island Fire
- Lincolnville Fire and Rescue Squad
- Mount Pleasant Fire Department and Police Department
- North Charleston <u>Fire Department</u> and <u>Police Department</u>
- St. Andrew's Fire Department
- St. John's Fire District
- St. Paul's Fire District

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  - Emergency Management Department: http://www.facebook.com/EMDChasCo

- Consolidated 9-1-1 Center's Public Education Program: http://www.facebook.com/pages/Charleston-County-Government/474878989220753#!/pages/Charleston-County-Consolidated-9-1-1-Center-Public-Education-Program/186965438015227
  Board of Elections and Voter Registration: <a href="http://www.facebook.com/pages/Charleston-public-Education-Program/186965438015227">http://www.facebook.com/pages/Charleston-public-Education-Program/186965438015227</a>
- County-Board-of-Elections-and-Voter-Registration/103895809694986
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Written by Jennie Flinn