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News Release

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to excellence

CUSTOMER SERVICE WEEK 2014

Charleston County to Celebrate National Customer Service Week Oct. 6 – 10

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<u>Charleston County</u> will highlight National Customer Service Week with a series of events at different county locations designed to better serve our citizens. The theme for this year's campaign is "Say Yes to Excellence."

"Providing excellent customer service is one of my highest priorities for our employees," said <u>Charleston County Administrator Kurt Taylor.</u> "Celebrating National Customer Service Week is a great way to show our citizens how much we care and our continuing efforts to get better."

Agenda for National Customer Service Week:

<u>Monday 10/6:</u> Informational booth – Public Services Building (PSB) – 1 PM to 3 PM

<u>Tuesday 10/7:</u> Charleston County Council Proclamation – Council Chambers – 6:30 PM

Wednesday 10/8:

Charleston Center (Department of Alcohol and Other Drug Abuse Services) – 1:30 PM to 2:30 PM Charleston County Main Library – 12 PM to 1 PM

Thursday 10/9:

Informational booth – Charleston County 9-1-1 and Emergency Operations Center - 11 AM to 12 PM

Friday 10/10:

Photo booth with props – PSB 11 AM – 1 PM Charleston County 9-1-1 informational table – PSB 11 AM – 1 PM

Background:

Customer Service Week is an international event devoted to recognizing the importance of customer service and to honoring the people who serve and support customers with the highest degree of care and professionalism.

In 1992, the U.S. Congress proclaimed <u>Customer Service Week</u> a nationally recognized event, celebrated annually during the first full week in October.

For information on Charleston County Government news and services, the public can:

- Visit our website: <u>www.charlestoncounty.org</u>
- Follow us on Twitter: <u>https://twitter.com/ChasCountyGov</u>
- Like us on Facebook (main County site): <u>http://www.facebook.com/pages/Charleston-County-Government/474878989220753</u>



- written by Shawn Smetana -