



News Release

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Charleston County Encourages Citizens to Sign up for Alert Notification System

Citizens can pick and choose which notifications they receive

The [Charleston County Emergency Management Department](#) and [Consolidated 9-1-1 Center](#) are urging citizens to sign up for the County's [Citizen Alert Notification System](#), which allows for public safety officials to send information to citizens about emergency and non-emergency situations through a multitude of platforms.

The County recently utilized the notification system to alert citizens about a closure and reopening of the Arthur Ravenel Jr. Bridge following a traffic accident and its subsequent lane closures. This is one example of the types of notifications available to citizens, which also includes alerts about severe weather, fires, law enforcement information and more. Since its launch in Nov. 2014, the system has sent out more than 69,000 alert messages to the public.



By signing up, the program allows you to be alerted through one or more of the following ways:

- Home phone
- Mobile phone
- Text message
- Email
- Fax

Signing up for the free service is easy. Find the Emergency Notification banner on the [Charleston County Home Page](#) or go to the page directly by clicking [here](#).

The Citizen Alert Notification System's database collects phone numbers from the [White Pages](#). If you have a publicly listed number, then the system will notify that phone number. If you would like to remove your contact information from the Charleston County's Citizen Alert Notification System, please complete and submit the form provided on the [Emergency Management page of our website](#).

DISCLAIMER: By removing your contact information, you will no longer receive future alert notifications that are sent from the Charleston County Citizen Alert Notification System regardless of the nature of the emergency. By voluntarily opting out, you will no longer receive notifications for situations that may include, but are not limited to: severe weather incidents, unexpected road closures, missing person alerts, uncontrolled hazardous materials releases, civil disturbances, or any other situation requiring notification of the public via the Charleston County Citizen Alert Notification System as deemed necessary by public safety officials.

Anyone with questions about the notification program may contact the Emergency Management Department (843) 746-3800.

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- Visit our website: www.charlestoncounty.org



- Written by Public Information Office -