



# News Release

October 12, 2015  
Release Number: 3975

## Charleston County Severe Weather Update #19

Charleston County Government's Emergency Operations Center moved to Operating Condition 4 (OPCON 4) status at 2:00 p.m. today.

For definitions of all OPCON levels, visit our site here:

<http://www.charlestoncounty.org/departments/emergency-management/opcon.php>.

The Citizen Information Line (843-746-3900) will continue to be staffed from 9:00 a.m. to 5:00 p.m. daily. If you call after hours, please leave a message and it will be returned the following day. The Citizens Information Line is also being utilized to work with our tri-county partners to set up a volunteer coordination effort to match needs and volunteers.

Road closure information can be found on the S.C. Department of Transportation website at <http://www.scdot.org/getting/StormResources.aspx> or by calling 5-1-1.

### Claims Center:

A Catastrophe Claims Center will open this week to assist consumers with their insurance questions and claims resulting from the torrential rain and flood incident over the past several days. Please see the information below.

South Carolina Department of Insurance Catastrophe Claims Center  
Wednesday, October 14  
9:00 a.m. – 6:00 p.m.  
North Charleston Coliseum and Convention Center  
5000 Coliseum Drive  
North Charleston, SC 2941

Please visit the South Carolina Department of Insurance website, [www.doi.sc.gov](http://www.doi.sc.gov), for additional post-disaster insurance information or call the Department's Office of Consumer Services at 1-800-768-3467 or 803-737-6180, Monday through Thursday (8:00 a.m. - 6:00 p.m.) and Fridays (8:00 a.m. - 5:00 p.m.).

### Debris Pick-up

Charleston County began vegetative debris hauling today, starting with the northern part of Johns Island. An additional pickup date will be scheduled for residents who were unable to get material to the edge of the road by today. The County has contracted hauling companies to remove bulk / household items damaged by flooding including furniture, carpeting and other building materials. Hauling for that material will begin tomorrow in the City of Charleston and information on additional pickup dates for impacted neighborhoods will be forthcoming. Please see attachment for specifics and how to separate the debris.

### Damage Assistance

Charleston County has deployed 75 employees during the past week to conduct damage assessments at locations throughout unincorporated Charleston County and various contract jurisdictions.

Early registration is open for the State of South Carolina for flood damage, according to the Federal Emergency Management Agency (FEMA). Please visit the FEMA website listed below and apply online to start your application.

- <http://www.disasterassistance.gov>

- 800-621-3362

Si sufrió daños causados por las inundaciones, puede solicitar asistencia con FEMA aquí:

- <http://www.disasterassistance.gov/es>
- 800-621-3362

Those without Internet access, Charleston County Public Libraries have computers with Internet access that may be utilized.

**Library Branches:**

All library branches are operating on a normal schedule expect the Poe Branch on Sullivan's' Island. Cleanup and repair will continue this week and the branch is expected to reopen Thursday, October 15.

For all updates, please follow Charleston County Government on Facebook and Twitter (@ChasCountyGov).

-----

**For updates, visit the Charleston County website or follow us on our social media platforms:**

- Visit our website: [www.charlestoncounty.org](http://www.charlestoncounty.org)
  - Emergency Management Department: <http://www.facebook.com/EMDChasCo>



- Written by Charleston County Public Information Office -