



# News Release

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## TELUS International establishing operations in Charleston County

*\$3.4 million initial investment will create approximately 1,200 new jobs by 2022*

[TELUS International](#), a customer experience innovator that designs, builds and delivers digital solutions for global brands, today announced plans to establish operations in Charleston County. The \$3.4 million initial investment will create approximately 1,200 new jobs by 2022.

TELUS International provides multilingual digital customer experience and digital IT solutions to clients all over the world. The company has over 56,000 team members, operates in more than 25 countries and partners with brands across high growth industry verticals, including technology and games, communications and media, eCommerce and fintech, healthcare and travel and hospitality. In the United States, TELUS International also has operations in Folsom, California and Las Vegas, Nevada.

Located at 3450 Ingleside Boulevard in North Charleston, TELUS International's new facility will increase the company's operating capacity to meet growing customer demand.

TELUS International Community Boards have provided \$4 million in funding to grassroots charitable organizations since 2015. As part of the North Charleston site opening, TELUS International donated \$10,000 to the Teachers' Supply Closet, a nonprofit organization that provides supplies to educators in local schools where 73% of the students rely on meal programs.

TELUS International is currently welcoming team members into the new facility. Individuals interested in joining TELUS International should visit the company's [careers webpage](#).

The Coordinating Council for Economic Development has approved job development credits related to the project.

## QUOTES

"We are thrilled to be expanding into North Charleston and tapping into the region's attractive talent pool to support our company's continued growth, as well as becoming more actively involved in the months and years ahead in community giving and volunteer initiatives to contribute to the health and well-being of the region's citizens." -**TELUS International Chief Operating Officer Chuck Koskovich**

"We're excited to welcome TELUS International to South Carolina and celebrate their decision to do business in our state. By creating approximately 1,200 new jobs in Charleston County, this company is making a commitment to the entire community that will make a real difference in the lives of South Carolinians, and we couldn't be more excited." -**Gov. Henry McMaster**

"Today, we congratulate TELUS International on the announcement of their first South Carolina operations. This \$3.4 million initial investment and the creation of more than 1,200 new jobs represent a tremendous win for Charleston County and South Carolina." -**Secretary of Commerce Harry M. Lightsey III**

"We continue to prove ourselves as a destination to call on for business growth. This is a significant win for Charleston County, and we are thrilled with the addition of 1,200 jobs for our citizens." -**Charleston County Council Chair Teddie Pryor**

"TELUS International is providing what everyone is asking for, a better customer experience. With their move to North Charleston and tremendous job creation, our local workforce is well-equipped to deploy their innovative solutions, helping fulfill the company's global mission." – **North Charleston Mayor Keith Summey**

"Our three-county region is a globally competitive destination for business, talent and entrepreneurs. TELUS International selected Charleston for its competitive advantages and business-friendly environment. This international company will be an important part of our market's growing global economy and IT community, and we look forward to its continued success." -**Charleston Regional Development Alliance Board Chair Mike Fuller**

"We celebrate TELUS International's positive impact on Charleston County, from growing an employment base to their capital investment and charitable contributions. We welcome TELUS International to the Lowcountry." – **Charleston County Economic Development Executive Director Steve Dykes**

## FIVE FAST FACTS

- TELUS International is **establishing operations in Charleston County.**
- **The more than \$3.4 million investment will create approximately 1,200 new jobs by 2022.**
- TELUS International is **a customer experience innovator that designs, builds and delivers digital solutions for global brands.**
- **Located at 3450 Ingleside Boulevard in North Charleston, S.C.**
- Individuals interested in joining the TELUS International team should **visit the company's [careers webpage](#).**

### *About Charleston County Economic Development*

*For more than two decades, Charleston County Economic Development Department has been dedicated to establishing and maintaining business relationships with new and existing industry in order to preserve the Charleston area's exceptional business climate and quality of life. To learn more about Charleston County Economic Development visit [www.charlestoncountydevelopment.org](http://www.charlestoncountydevelopment.org)*

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